



Winter Plan Summary for Single Adults – Consumers

The District remains committed to ensuring access to shelter during hypothermia season and doing so in a way that is safe during the COVID-19 pandemic.

An open shelter may be full on any given night. Unless you have a bed at a shelter, call the Shelter Hotline (202-399-7093 or 311) to ensure you are directed to a shelter with availability.

Year-Around Shelters: All year-around shelters will continue to operate 24/7.

- Three meals a day will be provided onsite and individuals will keep their same beds.

Seasonal Shelters: Alert Night Shelters will operate as Seasonal Shelters and will be open 24/7. They will come online in two phases as beds are needed, therefore individuals should call the shelter hotline to find out where beds are available.

- Phase 1 shelters will come online the first night a hypothermia alert is called unless otherwise noted on page 2¹, and
- Phase 2 shelters will come online as Phase 1 facilities approach maximum capacity.
- Once brought online, seasonal shelters will remain open throughout the rest of the season.
 - Meals will be provided onsite, and individuals will keep their same beds.

Overflow Shelters: Will be opened only when all other shelters are at or near capacity.

Additional Safety Measures at Shelters:

- COVID screenings will occur daily on site and referrals to isolation or quarantine offered for those who have COVID-like symptoms or known exposure.
- Each shelter has reduced its capacity to increase social distancing.
- All meals will be “grab and go” and individuals will keep their same beds each night.
- All locations will have increased staffing and enhanced janitorial services.

Transportation: There will not be scheduled transportation to and from shelters. On-demand transportation will be prioritized for clients newly experiencing homelessness, and clients newly seeking shelter (e.g., individuals staying in an unsheltered location).

- On-demand transportation can be accessed by calling the Shelter Hotline.
- Wait times will depend on call volume, weather conditions, and location of pick-ups.
- If you are using shelter and need transportation to conduct essential business, please speak with a shelter case manager.

Hypothermia Alerts: Although shelters will be operating 24/7 and hypothermia alerts will not change the sites available, after the seasonal shelters open DHS will continue to monitor the weather and call alerts. For weather alerts please sign up for AlertDC texts/emails at <https://hsema.dc.gov/page/alertdc> and for service updates please sign up for HopeOneSource texts at <https://www.hopeonesource.org/dc>.

Outreach: DHS outreach teams will extend hours until 9pm on non-alert nights and 11pm on hypothermia alert nights and will focus on triaging safety concerns and connections to shelter.

Youth: For minors under 18 call the Sasha Bruce Youthwork Hotline at 202-547-7777

¹ Due to their use as polling locations, if a hypothermia alert is called before 11/5, most recreations centers in Phase 1 will not be open until 11/5.



A listed shelter may be full on any given night. Unless you have a reserved bed at a shelter, call the shelter hotline to ensure you are directed to a shelter with availability.

Men’s Shelter – Year-Round Low-Barrier Sites

Name of Shelter	Location
801 East Shelter	801 Making Life Better Lane, SE
Adams Place Shelter	2210 Adams Place, NE #1
New York Avenue Shelter	1355-57 New York Ave., NE

Men’s Shelter – Seasonal Locations – Phase 1

Name of Shelter	Location	Open Date
Community for Creative Non-Violence (CCNV)	425 Second Street, NW	Open
Kennedy Recreation Center	1401 7 th Street, NW	Earliest potential open date 11/5 ²
Banneker Recreation Center (Co-ed)	2500 Georgia Ave, NW	First Hypothermia Alert

Women’s Shelter – Year-Round Low Barrier Sites

Name of Shelter	Location
Harriet Tubman, D.C. General Building 27	1910 Massachusetts Ave, SE #27
Saint Josephine Bakhita Women’s Shelter (formerly Nativity Shelter)	6010 Georgia Ave, NW
Patricia Handy Place for Women	810 5th Street, NW ³

Women’s Shelters – Seasonal Shelters – Phase 1

Name of Shelter	Location	Open Date
Community for Creative Non-Violence (CCNV)	425 2 nd Street, NW	Open
Adams Place Day Center	2210 Adams Place, NE	Open
Sherwood Recreation Center	640 10 th St, NE	Earliest potential open date 11/5 ⁴
Banneker Recreation Center (Co-ed)	2500 Georgia Ave, NW	First Hypothermia Alert

^{2,4} Due to their use as polling locations, if a hypothermia alert is called before 11/5 most recreations centers in Phase 1 will not be open until 11/5.

³ During the fall of 2020, Pat Handy Shelter will temporarily locate to swing space to allow repairs at the shelter’s permanent facility.