

IMPORTANT INFORMATION AND FACTS ABOUT **CHILD CARE** THE CHILD CARE SUBSIDY PROGRAM



WHAT IS A CHILD CARE VOUCHER?

The Child Care Subsidy Program (Child Care Voucher Program) helps eligible families who live in the District of Columbia pay for child care services. The program helps provide income eligible working families with access to quality, affordable child care that allows them to continue working and to contribute to the healthy, emotional and social development of the child. Families are required to cost-share on a sliding scale based on family size, income and number of children in care.

WHO CAN RECEIVE A VOUCHER?

In addition to helping income eligible, working families, the Child Care Subsidy Program also serves:

- Families who are receiving Temporary Assistance for Needy Families (TANF) and participating in education and training in accordance with their Individual Responsibility Plan (IRP);
- Teen parents seeking a high school degree or its equivalent; and/or
- Families not receiving TANF, who are pursuing additional education to improve their job opportunities.

HOW DO I APPLY FOR A VOUCHER?

Customers requiring child care subsidy assistance should visit the DHS Child Care Services Division (CCSD). The office opens at 7:30 am and closes at 4:45 p.m. Limited walk-in visits for new applicants are on a “first come, first serve” basis: Monday, Tuesday, and Wednesday, from 8:15 am -3:30 pm. All other applicants are scheduled for an appointment Tuesday-Friday from 8:15 am - 3:30 pm, and Wednesday, from 4:45 pm - 7:00 pm. The DHS CCSD is located at the Congress Heights Service Center at 4049 South Capitol Street SW, Washington, DC 20032. You may call them at **202.727.0284**.

Services are also provided by appointment only, Monday – Friday, from 7:30 a.m. - 3:30 p.m. at Taylor Street Service Center at 1207 Taylor Street, NW, Washington, DC 20011. You may call them at **202-704-2345**

WHO ELSE CAN HELP ME WITH THIS PROCESS?

If you require assistance with obtaining a Child Care Provider, you may contact OSSE Child Care Connections at **202.829.2500** or by visiting <http://www.learnDC.org/childcarefinder>.

HOW DO I GET MORE INFORMATION THE CHILD CARE SUBSIDY PROGRAM?

For more information about the Child Care,
please call **202.727.0284**

