INFORMATION AND FACTS ABOUT Certification Period Extension for Households Receiving SNAP Experiencing Homelessness

WHAT IS THE CURRENT CERTIFICATION PERIOD FOR HOUSEHOLDS RECEIVING SNAP EXPERIENCING HOMELESSNESS?

Currently, households experiencing homelessness in the District are assigned a 6-month certification period.

WHAT WILL BE THE NEW CERTIFICATION PERIOD FOR HOUSEHOLDS RECEIVING SNAP EXPERIENCING HOMELESSNESS?

Beginning September 2023, the District plans to provide all households experiencing homelessness a 12-month certification period.

HOW WILL HOUSEHOLDS RECEIVING SNAP EXPERIENCING HOMELESSNESS BE NOTIFIED OF THIS CHANGE?

At the end of July 2023, DCAS/DHS sent a notice to all households receiving SNAP experiencing homelessness to inform them of the following:

- Their certification period has been extended to 12-months.
- They do not need to recertify until their new benefit end date (which will appear in the notice).
- The requirement to complete a mid-certification form.

WHAT DOES THIS MEAN FOR HOUSEHOLDS RECEIVING SNAP EXPERIENCING HOMELESSNESS?

Households receiving SNAP experiencing homelessness do not need to recertify until their new benefit end date. We will send you a notice to remind you when it is time to submit a recertification application.

HOW WILL HOUSEHOLDS RECEIVING SNAP EXPERIENCING HOMELESSNESS BE NOTIFIED THAT A MID-CERTIFICATION FORM IS DUE?

Households receiving SNAP experiencing homelessness will receive a separate, system-generated notice informing them of their requirement to complete the attached mid-certification form.

If they do not return their mid-certification form and proof of changes to us by the due date for their upcoming mid-certification, their SNAP benefits may stop.





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WHAT SHOULD HOUSEHOLDS RECEIVING SNAP EXPERIENCING HOMELESSNESS DO WHEN THEY RECEIVE A NOTICE TO RECERTIFY THEIR BENEFITS?

After receiving their recertification notice, complete the form online - <u>districtdirect.dc.gov/ua/</u> or visit their local Service Center to complete the recertification to avoid any loss of SNAP benefit.

- Online. Visit <u>districtdirect.dc.gov/ua/</u> or download the District Direct app in the Google Play or Apple app stores.
- In Person. Service Centers are open 7:30 a.m.–4:45 p.m., Monday Friday at the following locations:

ANACOSTIA SERVICE CENTER

2100 Martin Luther King Jr. Ave. SE, DC 20020 Congress Heights Service Center 4049 South Capitol St. SW, DC 20032

FORT DAVIS SERVICE CENTER

3851 Alabama Ave. SE, DC 20020 H Street Service Center 645 H St. NE, DC 20002

TAYLOR STREET SERVICE CENTER

1207 Taylor St. NW, DC 20011

WHO CAN CUSTOMERS CONTACT IF THEY HAVE MORE QUESTIONS OR NEED ADDITIONAL ASSISTANCE?

For information and questions, customers can call the Public Benefits Call Center at 202-727-5355 or TTY 711 or visit dhs.dc.gov/service/supplemental-nutrition-assistance-program-snap.



