

District Hypothermia Resource Guide for Young Adults (18-24)

202-399-7093 (Shelter Hotline) | 311 (Mayor's Call Center)

Sign up for AlertDC via ALERT.DC.GOV

Issue date: February 28, 2025

TRANSPORTATION

Transportation to and from shelter is available through the Shelter Hotline or 311. Scheduled pick-up and drop-off locations vary by shelter and overflow site and are subject to change due to traffic conditions and winter weather challenges. Unscheduled (on-demand) transportation may experience delays from 6 am - 10 am and 3 pm - 9 pm due to scheduled routes being prioritized at these times. Accessible transportation for persons with disabilities is available upon request.

For unaccompanied minors under 12, please contact the DC Child and Family Services Agency Hotline at (202) 671-7233 or by calling 911. For unaccompanied minors between the ages of 12 and 17, please call the Sasha Bruce Youthwork Hotline at (202) 547-7777.

LOW BARRIER SHELTERS

YOUTH 18-24

THE SANCTUARY  
511 Mellon Street NE (Open 8 pm - 8 am)

HYPOTHERMIA OVERFLOW SITES

NORMAL HOURS ARE 7 PM - 7 AM; OPERATE 24/7 WHEN A COLD WEATHER EMERGENCY IS DECLARED (EXCEPT WHERE NOTED)  
Additional sites will be added when shelter system reaches 80% capacity

MEN'S 18+

- 801 EAST DAY CENTER  
2722 Martin L. King Jr. Avenue SE
- FEDERAL CITY-1 NORTH  
425 2nd Street NW
- EMERY - OVERFLOW  
1725 Lincoln Road NE
- SALVATION ARMY  
3335 Sherman Avenue NW
- CCNV DROP-IN CENTER  
425 2nd Street NW (alert nights only)

WOMEN'S 18+

- EVE'S PLACE  
2210-B Adams Place NE
- 11TH STREET SWING SPACE  
1009 11th Street NW
- CCNV-2 SOUTH  
425 2nd Street NW
- KBEC FAMILY LIFE CENTER  
4100 South Capitol Street SE

DAY CENTERS

YOUTH 18-24

- DOWNTOWN DAY SERVICES CENTER  
1313 New York Avenue NW  
(Open Mon - Fri 9 am - 5 pm; Sat 10 am - 3 pm)
- FIRST CONGREGATIONAL UNITED  
CHURCH OF CHRIST  
945 G Street NW (Open Tue 6 pm - 8 pm)

- LATIN AMERICAN YOUTH CENTER  
3045 15th Street NW  
(Open Mon 9 am - 4 pm; Tue - Thu 9 am - 5 pm;  
Fri by appointment)

- SASHA BRUCE YOUTHWORX DROP-IN CENTER  
741 8th Street SE (Open Mon, Tue & Thu 8 am - 6 pm;  
Wed by appointment; Fri 8 am - 4 pm)
- ZOE'S DOORS  
900 Rhode Island Ave NE  
(Open Mon - Wed & Fri - Sun 24 hours;  
Closed Thu 8 am - 8 pm)

Families experiencing homelessness should call the Shelter Hotline at 202-399-7093 or visit the Virginia Williams Family Resource Center at 64 New York Ave. NE - 1st Floor.



DEPARTMENT of  
HUMAN SERVICES



GOVERNMENT OF THE  
DISTRICT OF COLUMBIA  
MURIEL BOWSER, MAYOR