

IMPORTANT INFORMATION AND FACTS ABOUT HOMELESS SERVICES



WHAT IS VIRGINIA WILLIAMS FAMILY RESOURCE CENTER?

Virginia Williams Family Resource Center (VWFRC) is the central point of intake for families experiencing homelessness or at risk of homelessness in the District. Families may go to VWFRC to apply for preventative and emergency services.

WHAT SERVICES ARE OFFERED AT VWFRC?

Families seeking emergency assistance around their housing instability are assessed to determine the severity of their needs. VWFRC is not a shelter. Eligible families receive services such as prevention resources, including emergency rental, or temporary emergency shelter.

WHO IS CONSIDERED HOMELESS ?

Families currently facing housing instability must complete an assessment to determine their needs and appropriate resources. The staff at **VWFRC** have been trained to respond to families' needs based on the results of this assessment. The **VWFRC** team will work with the family to support them in moving to safe, stable, and appropriate housing as quickly as possible.

WHERE DO I GO IF I'M IN NEED OF HOMELESS SERVICES?

VWFRC serves as the central point of intake for families experiencing housing instability in the District of Columbia. **VWFRC** is located at 920-A Rhode Island Avenue, NE, Washington, DC 20018.

WHEN CAN I GO TO VWFRC?

The **VWFRC** is open Monday- Thursday from 8:30 a.m. until 4:00 p.m. and Friday, 8:30 am - 12:00 noon. The telephone number is **202.526.0017**. After business hours, families can call the Shelter Hotline for information about services and resources at **202.399.7093** or **311**.

