

IMPORTANT INFORMATION AND FACTS ABOUT HOMELESS SERVICES



WHAT IS HOMELESS SERVICES INTEGRATION?

The Homeless Services Integration (HSI) initiative, is a streamlined approach to service provision for families experiencing housing instability. Families experiencing housing instability may go to the Virginia Williams Family Resource Center (VWFRC) to apply for preventative and emergency services.

WHAT SERVICES ARE OFFERED AT VWFRC?

Families seeking emergency assistance around their housing instability are assessed to determine the severity of their needs. VWFRC is not a shelter. Eligible families receive services such as prevention resources, including emergency rental and utility assistance, or temporary emergency shelter. Other services include referrals for employment training, work readiness, and job placement assistance.

WHO IS CONSIDERED HOMELESS ?

Families currently facing housing instability must complete the **DHS** Housing Instability Assessment to determine their needs and appropriate resources. The staff at **VWFRC** have been trained to respond to families' needs based on the results of this assessment. The **VWFRC** team will work with the family to support them in moving to safe, stable, and appropriate housing as quickly as possible.

WHERE DO I GO IF I'M IN NEED OF HOMELESS SERVICES?

VWFRC serves as the central point of intake for families experiencing housing instability in the District of Columbia. **VWFRC** is located at 920 Rhode Island Ave., NE, Washington, DC.

WHEN CAN I GO TO VWFRC?

The **VWFRC** is open Monday- Thursday from 8:30 a.m. until 4:00 p.m. The telephone number is 202-526-0017. The Virginia Williams Family Resource Center is **NOT** open to the public on Fridays. After business hours, families can call the Shelter Hotline for information about services and resources at **202.399.7093** or **311**.



GOVERNMENT OF THE
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