

New Developments to the DC Family Rehousing and Stabilization Program (FRSP)

Direct DHS Management of FRSP

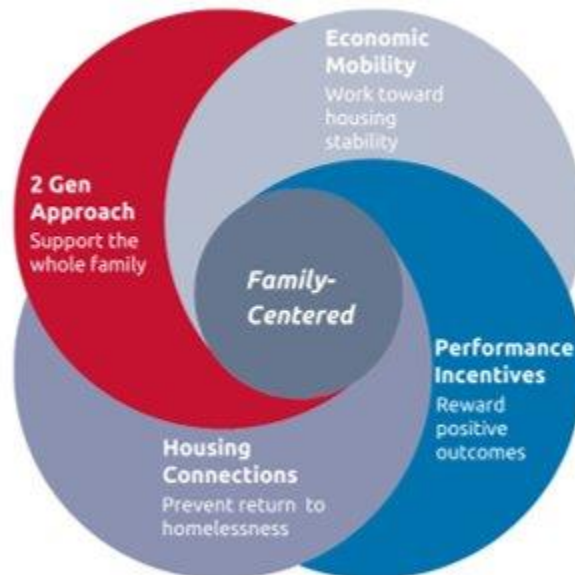
What Is Changing?

Family Re-Housing and Stabilization Program (FRSP) provides housing navigation and stabilization services to families with histories of experiencing homelessness who need short-term supportive housing services. DHS is preparing to launch new FRSP contracts, with additional supportive services and program incentives.

Why Are We Making This Change?

We are making this change to:

- Enhance the provision of case management services to increase client positive outcomes;
- Strengthen the monitoring of the program for increased accountability and customer satisfaction; and,
- Implement key recommendations from the [FRSP Task Force](#) including:
 - Family-centered ("2 Gen") approach to case management to support the whole family;
 - Increasing income, working toward housing stability;
 - Rewarding positive outcomes through incentives in contracts and for families; and,
 - Preventing returns to homelessness through faster connections to long-term subsidies (PSH/TAH)



New Inspection & Payment Provider Information

What Is Changing?

Starting later this year, the Greater Washington Urban League will take over for the District of Columbia Housing Authority in conducting unit inspections and issuing rental payments.

Why Are We Making This Change?

This change is a direct result of feedback from the community. We believe this change will speed up the inspection process, get payments out faster, and improve our communication with landlords.

What Do Landlords Need To Do?

At this time, **NO ACTION IS NEEDED**. We are developing a comprehensive transition plan for a seamless transfer. We will be in close touch as a timeframe for these changes is finalized.

Have Additional Questions or Concerns?

If you have any questions or concerns, please email us at rapidrehousing@dc.gov.