



# DHS COVID-19 Hotline (24 Hours/7 days)\*

**202-671-3076**

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\* ONLY available for the following purposes, all other questions should be directed to [dhs.covid19@dc.gov](mailto:dhs.covid19@dc.gov).

## Limited uses:

- For shelter & outreach teams to arrange transportation from shelter to ISAQ sites;
- For hospital/clinic staff to arrange transportation to ISAQ site;
- For ISAQ site to arrange transportation back to shelter placement.

## Information to provide:

- Pick Up Time
- Pick Up Location
- On Scene POC
- Number of passengers
- Any special instructions or special needs (e.g. wheelchair vehicle required)