



COVID-19 Briefing for DHS Providers and Partners

Department of Human Services
July 24, 2020

Please submit questions via WebEx chat

Agenda

- I. Welcome and DHS Operational Status
- II. FY21 Budget
- III. ESA Updates
- IV. Human Services Data
- V. FSA Updates
- VI. Question and Answer

DHS Operational Status (7/24/20)

*The District remains in Phase II of Re-Opening
Public Health Emergency has been extended to October 9*

DHS continues to deliver essential services:

- Low Barrier and Emergency Shelters – Open, extended hours
- Call Center – Open
- ESA Service Centers – Limited Services, varied by site
- Outreach – Full staffing with limited hours
- Day Centers – DDSC limited, Zoe’s Doors & Sasha Bruce open
- Virginia Williams Family Resource Center – Open, intake via telephone / Shelter Hotline
- FRSP case management, HPP, and ERAP: via telephone

FY21 Budget – Human Services

- Final vote on Local Budget Act (LBA) took place Thursday, July 23
- In addition to Mayor's Proposed Budget, the Approved FY21 Budget includes several programmatic enhancements by Council, including:
 - PSH/TAH
 - ERAP
 - Outreach
 - Project Reconnect
 - Alliance; and
 - LGBTQ Youth

ESA: SNAP Updates

- Emergency Allotments continue through July
- Requesting permission to continue in August

\$29 million
in emergency allotments
issued to
37k households

ESA Operational Status

EBT Distribution Centers

Fully reopened July 13

Good Hope Road EBT

H Street EBT

- Mondays – Fridays
- 7:30 am – 4:45 pm

More info:

<https://dhs.dc.gov/page/electronic-benefits-transfer-ebt-cards>

New Mobile Application

DC Access

Android and iPhone



Now accepting initial applications, recertifications, mid-certifications, and changes

Service Centers

Pick-up/Drop-off only

Taylor Street

1207 Taylor Street NW

H Street

645 H Street NE

Congress Heights

4049 South Capitol Street SW

Anacostia Service Center & Fort Davis are **temporarily closed**

DHS Call Center

(202) 727-5355

Monday through Friday, 7:30am-4:45pm

Applications

Mobile, online, at open service centers, or by mail*

<https://dhs.dc.gov/service/apply-benefits>

*customers can also request an application be mailed by calling the DHS Call Center

Public Benefits

- Notices for customers due to complete recertification, mid-certification, and interim-contact in August were mailed Tuesday, July 21
- On Wednesday, July 22, FNS approved our waiver to extend certifications in August
- DHS will extend certifications for customers due in August and is working to craft messaging to reduce confusions between the notices and DHS actions
- DHS planning on sending notices for customers due in September

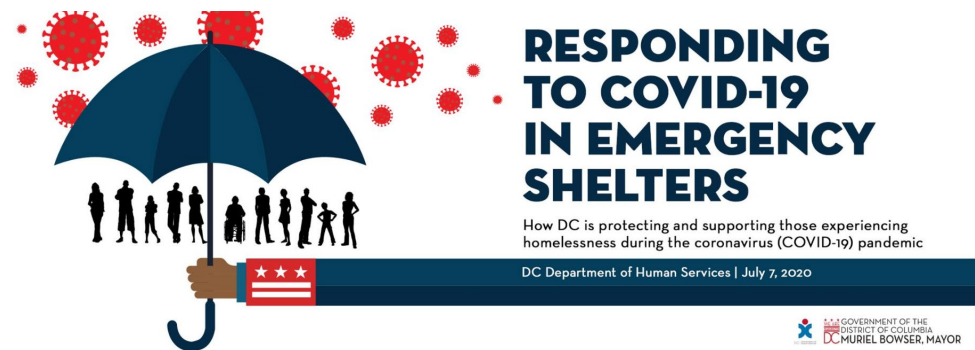
Human Services Data

Human Services Data as of July 23 at 5pm (posted daily on coronavirus.dc.gov):

- Number of individuals in shelter who have tested positive: 331
- Number of individuals in remote quarantine: 79
- Of individuals in remote quarantine, number of individuals from shelter: 74
- Total Number of Lives Lost Among Individuals in the Homeless Service System: 21

Follow our progress:

<https://dhs.dc.gov/storyboard>



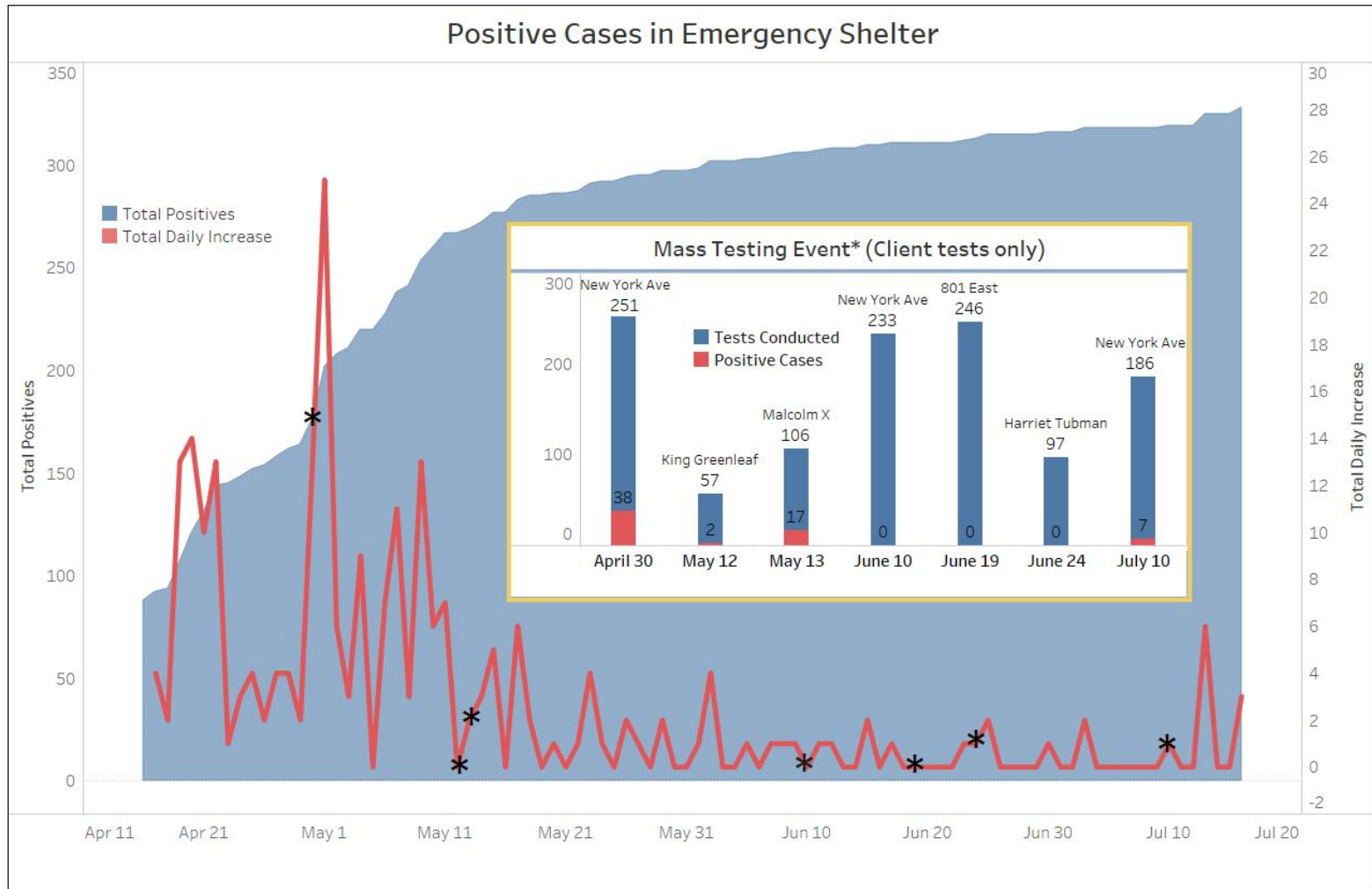
Human Services Data – Past 7 Days

In Shelter Tested Positive (Cumulative)	17-Jul	18-Jul	19-Jul	20-Jul	21-Jul	22-Jul	23-Jul
801 East	49	49	49	49	49	49	49
CCNV	50	50	50	50	50	50	51
Harriet Tubman	12	12	12	12	12	12	12
New York Ave	101	101	101	101	101	101	101
Pat Handy	21	21	21	21	21	21	21
Unsheltered/other	30	30	30	31	31	31	31
Daily Increase	0	1	0	1	0	0	1

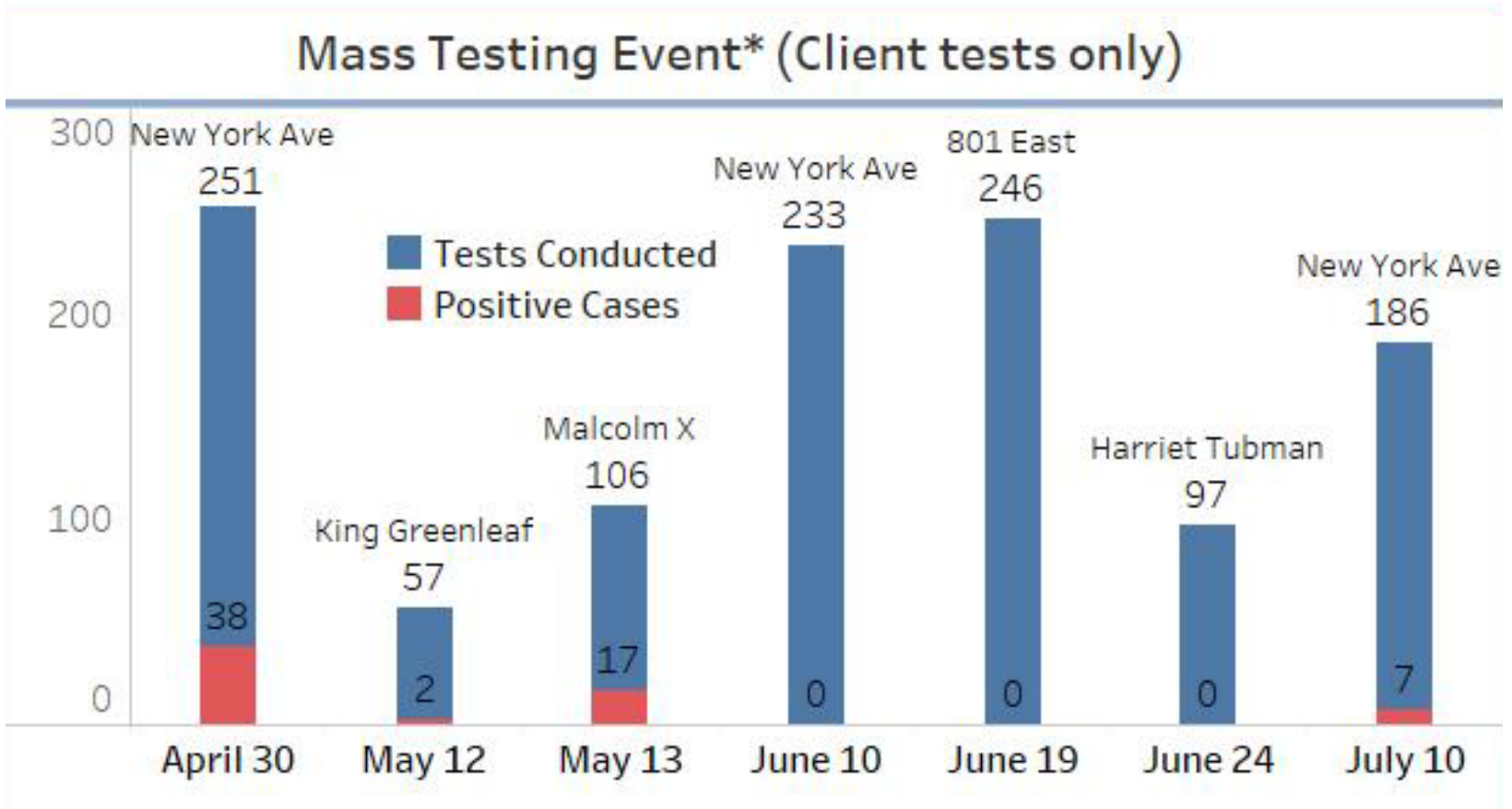
Shelters with at least 1 positive case but <10 positive cases:

Adams Place, Calvary Transitional Housing, Casa Ruby, Covenant House, Days Inn Hotel, DC Doors, Greenleaf, Jordan House Crisis Beds, La Casa, Naylor Road Family Shelter, SOME Shalom House, The Kennedy and Quality Inn

Tracking Cases in Emergency Shelter



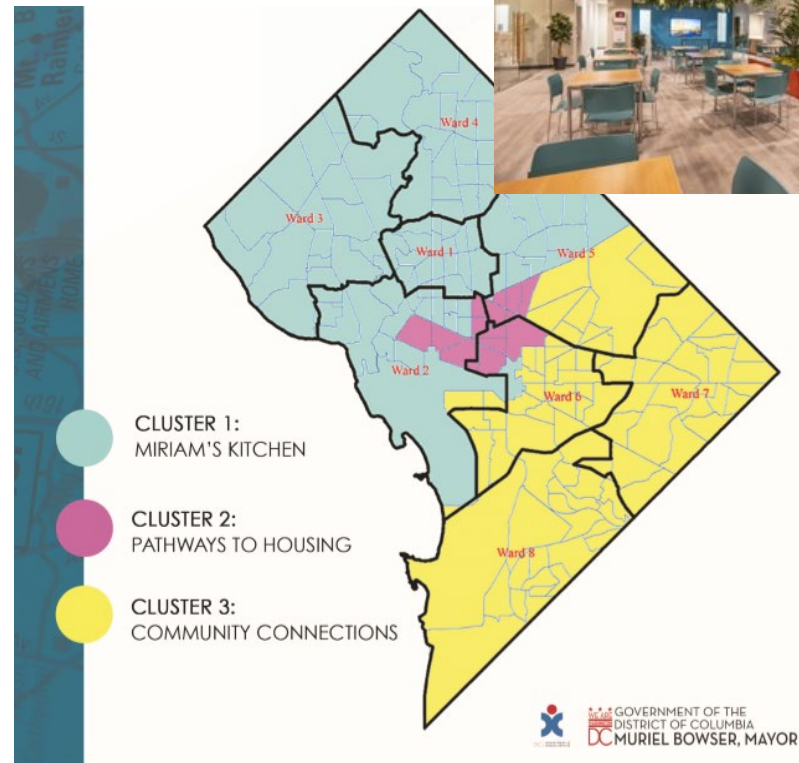
Mass Testing Strategy



Support for Unsheltered Individuals

Heat Planning: you can find all Cooling Center locations at heat.dc.gov

Outreach and meal distribution continue



LBS Shelter Capacity and Turnaways

- Low barrier sites remain open during daytime hours with expanded meal service
- Shelters continue to operate at reduced COVID capacity to enable safety/social distancing for residents and staff
- In any given night, there are pressures on capacity that DHS is working through with UPO and shelter providers

PEP-V: Update on Criteria & Protocols

- As of 7/24, PEP-V sites are at capacity
- As clients exit PEP-V and rooms become available, DHS will review waitlist for placement
- We continue to take referrals for clients staying in shelter or who are unsheltered:
[Referral Form](#):
 - Please make sure to have all info filled out before submitting the referral form
- Reminder: persons residing at PEP-V can leave the site for work & other essential functions



For questions, please email Christian Howard
(Christian.Howard@dc.gov)

Families

- **FRSP** – Families’ rental assistance will not end during the public health emergency, which was extended until October 9
 - We are looking at best way to allocate case management
- **VWFRC & HPP**- continued to provide shelter placement and case management virtually
- **SHELTER** – When The Aya starts accepting placements on Monday, July 27, we will have a total of 302 STFH units
- **ERAP** – working with DHCD's COVID Housing Assistance Program that supplement ERAP
 - District residents can access scheduling app at dhs.dc.gov under ERAP page

Question & Answer

DHS modified operations:

<https://dhs.dc.gov/page/dhs-modified-operations-during-covid-19>

Portal for homeless service providers (Partner PPTs posted here):

<https://dhs.dc.gov/page/resources-homeless-service-providers>

Central inbox for requests and inquiries: dhs.covid19@dc.gov

Share tips, experiences, and photos to post:

dora.taylor-lowel@dc.gov