



COVID-19 Briefing for DHS Providers and Partners

Department of Human Services
June 5, 2020

Please submit questions via WebEx chat

Agenda

- I. Welcome and DHS Operational Status
- II. ESA SNAP and P-EBT Update
- III. ESA Operational Status
- IV. Human Services Data
- V. FSA Operational Status
- VI. Housing Process
- VII. Re-Opening Plans
- VIII. Question and Answer

DHS Operational Status (6/5/20)

Phase I Re-Opening does not impact DHS services

DHS continues to deliver essential services:

- Low Barrier and Emergency Shelters – Open, extended hours
- Call Center – Open
- ESA Service Centers – Limited Services, varied by site
- Outreach – Limited Services
- Day Centers – DDSC limited, Zoe's Doors & Sasha Bruce open
- Virginia Williams Family Resource Center – Open, intake via telephone / Shelter Hotline
- FRSP case management, HPP, and ERAP: via telephone

ESA: SNAP Updates

- Requesting extensions of waivers/flexibilities due to extension of public health emergency through July
- Emergency Allotments will continue through June

\$17 million
in emergency allotments
issued to
34k households

ESA: P-EBT Update

- Pandemic EBT (P-EBT) implemented Wednesday, May 20
- P-EBT is a new temporary federal food benefit for families who have one or more children who receive free or reduced-price school meals under the National School Lunch Program (NSLP) at their school.
- P-EBT coverage: March 16 – **June 19**
- \$5.70 per school day per child
- Only children who receive/attend schools that offer free/reduced meals under NSLP are eligible

P-EBT Call Center
(202) 868-6663
7:30 a.m.- 4:45 p.m.
Monday – Friday

Issued so far...
\$14.7 million to
over 21k families

ESA Operational Status

- Following Service Centers open only for pick up & drop off:
 - Taylor Street located at **1207 Taylor Street NW**
 - H Street located at **645 H Street NE**
 - Congress Heights located at **4049 South Capitol Street SW**
 - Anacostia Service Center & Fort Davis are temporarily closed
- DHS Call Center: **(202) 727-5355** open Monday through Friday, 7:30am-4:45pm; wait-times between 5-10 minutes
- Applications are accepted online, at one of the open service centers, or by mail (customers can also request an application be mailed by calling the DHS Call Center)
 - <https://dhs.dc.gov/service/apply-benefits>

Human Services Data – COVID-19

As of June 4 at 5pm:

- Number of individuals in shelter who have tested positive: 302
- Number of individuals in remote quarantine: 90
- Of individuals in remote quarantine, number of individuals from shelter: 78
- Total Number of Lives Lost Among Individuals in the Homeless Service System: 16

Updated Daily:

<https://coronavirus.dc.gov/page/human-services-agency-covid-19-case-data>

Heat Emergency Planning

Cooling Centers for Summer 2020

- **Aiton Elementary School**
533 48th Pl NE, Washington, DC 20019
- **Congress Heights Recreation Center**
611 Alabama Ave SE, Washington, DC 20032
- **Dunbar High School**
101 N St NW, Washington, DC 20001
- **Hamilton Recreation Center**
1340 Hamilton St NW, Washington, DC 20011
- **Handy Recreation Center**
4500 Q St NW, Washington, DC 20007
- **Marvin Gaye Recreation Center**
5200 Foote St NE, Washington, DC 20019
- **New York Ave. / Dunbar Recreation Center**
100 N St NW, Washington, DC 20001
- **Parkview Recreation Center**
693 Otis Pl NW, Washington, DC 20010
- **Patterson Elementary School**
4399 South Capitol Terrace SW, Washington, DC 20032
- **Randall Recreation Center**
S Capitol St SW & I St SW, Washington, DC 20024
- **Randle Highlands Elementary School**
1650 30th St SE, Washington, DC 20020
- **Seaton Elementary School**
1503 10th St NW, Washington, DC 20001
- **Volta Recreation Center**
1555 34th St NW, Washington, DC 20007
- **Watkins Elementary School**
420 12th St SE, Washington, DC 20003

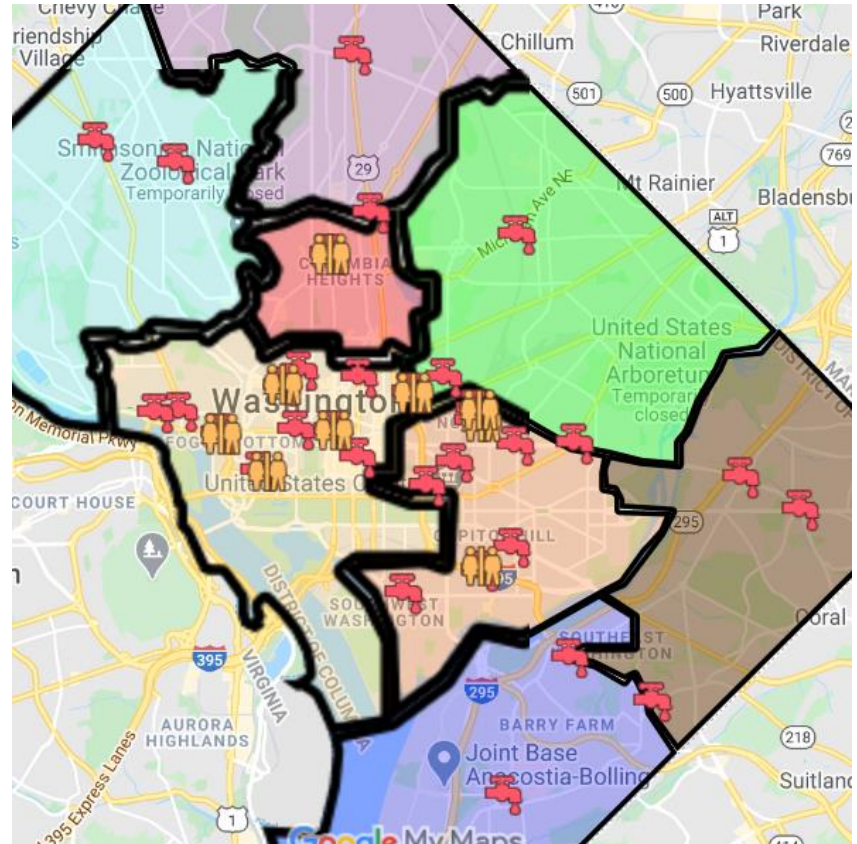
More information and map: heat.dc.gov

Support for Unsheltered Individuals

Safety

Access to food, showers, laundry, charging stations

Handwashing Stations
and Porta Potties



Update on Testing

Judiciary Square Testing site open for walk up – no appointment required

F Street NW between 4th & 5th Streets
M-F 10am-2pm

NEED A TEST? GET A TEST. CORONAVIRUS (COVID-19)

Public Testing Sites

- 1 Anacostia**
For an appointment, call 1-855-363-0333.
- 2 GW University Medical System**
For an appointment call, 202-741-2765.
- 3 Children's National Health System**
For an appointment, visit bit.ly/childrensnationaltesting
- 4 All Care Family Medicine & Urgent Care**
For an appointment, call 202-787-1979.
- 5 Mary's Center**
For an appointment, call 1-844-796-2797.
- 6 Unity Health Care**
For an appointment, call 202-469-4699.
- 7 Whitman-Walker Health**
For an appointment, call 202-745-7000.
- 8 Medstar Health**
For an appointment, visit MedStarhealth.org/e/Visit.
- 9 Sibley Memorial Hospital**
For an appointment, call 443-997-9537.
- 10 UDC-CC- Bertie Backus Campus**
For an appointment, call 1-855-363-0333.
- 11 Howard University Hospital**
For an appointment, call 202-865-2119.



- 12 Bread for the City**
For more information, call 202-265-2400.
- 13 Judiciary Square**
F Street, NW between 4th & 5th Streets, NW
M-F, 10a-2p, walk-up only, no appt required

Additional Member Specific Testing Sites

- 14 One Medical**
Location: 1690 36th Street, NW
For an appointment, call 202-695-7576.
- 15 Kaiser Permanente**
Location: 700 2nd Street, NE
For an appointment, call 202-346-3000.

CORONAVIRUS.DC.GOV



DC HEALTH
GOVERNMENT OF THE DISTRICT OF COLUMBIA

GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

PEP-V: Eligibility Criteria

Aligned with CDC list of conditions for higher risk for severe illness from COVID-19

Individuals experiencing homelessness:

- People 65 years and older
- People of all ages with underlying medical conditions, particularly if not well controlled, including:
 - People with chronic lung disease or moderate to severe asthma
 - People who have serious heart condition
 - People who are immunocompromised, including persons undergoing or recovering from cancer treatment, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications
 - People with severe obesity (body mass index [BMI] of 40 or higher)
 - People with diabetes
 - People with chronic kidney disease undergoing dialysis
 - People with liver disease

PEP-V: Referral Process

Please use this link to refer clients who are staying in shelter or unsheltered to PEP-V:

- [Referral Form](#)
- Please make sure to have all information filled out before submitting the referral form
- Those who are 65 and older will automatically medically qualify.
- Please allow up to 48 hours for the client to be medically reviewed by Unity Healthcare and before DHS will confirm and reach out to schedule transportation

For questions, please email Christian Howard (Christian.Howard@dc.gov)



FSA: Families

- **FRSP** - No new notice of cessation will be issued for families in FRSP for the month of June
- **ERAP** – Online application up and running. District residents can access scheduling app at dhs.dc.gov under ERAP page
 - DHCD finalizing preparation to launch COVID Housing Assistance Program that supplement ERAP
- **VWFRC** - continued to provide shelter placement via telephone screening
- **HPP** - continued to provide services remotely
- **SHELTER**: we adjusted the lease up business process to support families in shelter transition to housing

Shelter Transition to Post-Pandemic Operations

- DHS and DC Health working together on what DC's reopen phases mean for shelter, ISAQ, and PEP-V operations
- Guiding principles:
 - Phasing out modified operations depends on curbing the infection rate within shelters and the community – not solely dependent on District's Phases
 - Clear testing and contact tracing strategies are key
 - Residents staying in PEP-V will exit to housing, rather than return to shelter or unsheltered situations to the maximum extent possible

Question & Answer

DHS modified operations:

<https://dhs.dc.gov/page/dhs-modified-operations-during-covid-19>

Portal for homeless service providers (Partner PPTs posted here):

<https://dhs.dc.gov/page/resources-homeless-service-providers>

Central inbox for requests and inquiries: dhs.covid19@dc.gov

Share tips, experiences, and photos to post:

dora.taylor-lowe@dc.gov