



2024 District of Columbia Heat Emergency Plan

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Introduction

The District of Columbia (the District) Department of Human Services (DHS), Homeland Security and Emergency Management Agency (HSEMA), and Interagency Council on Homelessness (ICH) coordinate the development and public release of the Heat Emergency Plan on an annual basis. The purpose of the Heat Emergency Plan is to offer guidance and resources for community members and visitors to the District, including those experiencing homelessness, to remain safe and cool during periods of extreme heat. As such, the Heat Emergency Plan codifies the District's policies and operations that are enacted in response to extreme heat, including definitions and activation thresholds for Heat Emergencies, communications procedures, roles and responsibilities of District agencies, and the operational status of District Government services and facilities during Heat Emergency activations.

The information contained in the Heat Emergency Plan is published online on the District's extreme heat webpage, heat.dc.gov, and on the District's public preparedness campaign website, [Ready DC](https://readydc.org). These online resources include an interactive map of cooling locations that is continuously updated throughout the heat season, along with general heat safety information for community members.

Apart from the Heat Emergency Plan, which provides operational guidance and resources for Heat Emergencies, the District Department of Energy and Environment published in 2022 [Keep Cool DC](#), the District's Heat Adaptation Strategy. This document identifies nine overarching strategies that the District can implement to gradually reduce the drivers of extreme heat and protect community members from the dangers of high temperatures. Keep Cool DC's [Interactive Story Map](#) contains various supplemental information pertaining to extreme heat risk and mitigation strategies in the District, including neighborhood-specific heat exposure and sensitivity maps, among other resources and materials.

Policies

Activation Thresholds

The District's Heat Emergency activation thresholds are based upon the heat index, which is what the temperature feels like to the human body when relative humidity is combined with the air temperature. When relative humidity is high, the rate of evaporation of perspiration (sweat) from the body decreases, and the body has a more difficult time regulating its temperature. For this reason, periods of high heat and humidity can exacerbate existing medical conditions and can cause serious medical emergencies such as heat exhaustion and heat stroke. Individuals who experience prolonged exposure to or who participate in strenuous physical activity during periods of high heat and humidity are especially vulnerable to heat-related illness or injury.¹ [Ready DC](#) provides additional information about the dangers of extreme heat and tips for

¹ National Weather Service (n.d.). What is the Heat Index? Weather.gov. <https://www.weather.gov/ama/heatindex>

staying safe and cool. The District's specific heat index thresholds for activating the Heat Emergency Plan are provided below.

Heat Emergency

The District Government, through DHS, and supported by HSEMA, activates a Heat Emergency, and implements the Heat Emergency Plan when the National Weather Service (NWS) forecasts a temperature or heat index of **95°F or above** in the District. Upon the activation of the Heat Emergency Plan, the District operates cooling centers for community members to seek relief from the heat. During Heat Emergencies, homeless outreach and service providers should emphasize and facilitate access to established cooling centers and transportation to shelters in accordance with the general resources, policies, and procedures identified in this plan.

Extended Heat Emergency

The District recognizes that exigent circumstances involving prolonged or especially severe periods of high heat and humidity may require additional resources and support beyond those that are activated during a standard Heat Emergency activation. As such, the District will activate an Extended Heat Emergency in the following circumstances:

1. The NWS forecasts an overnight heat index of 80°F or above in the District;
2. The NWS forecasts a daytime heat index of 95°F or above for four or more consecutive days; or,
3. The NWS issues an excessive heat warning for the District.

During an Extended Heat Emergency, the District may provide enhanced services as circumstances require. These may include, but are not necessarily limited to, enhanced emergency shelter operations to provide increased daytime and overnight relief from heat, additional accessible transportation to cooling centers and/or shelters, the extension of hours of operation of the cooling sites and other resources described in this document, the deployment of cooling buses to specific locations, or other support and/or services as needed.

Use of Fire Hydrants

The Executive Office of the Mayor (EOM) strictly prohibits the activation or opening of fire hydrants in the District for the purpose of street showering. Unauthorized use of fire hydrants is dangerous and can interfere with firefighting capabilities. The District of Columbia Water and Sewer Authority (DC Water) and DC Fire and Emergency Medical Services (DC Fire) officials remind the public that unauthorized use of fire hydrants is unlawful and can cause damage to the underground pipelines in the water distribution system.

Individuals Experiencing Homelessness

The resources outlined in this plan for individuals experiencing homelessness are intended to align with the District's efforts to move from a shelter-based system to one more focused on rapid stabilization and

connection back to permanent housing. These efforts are detailed in [Homeward DC 2.0](#), the strategic plan to end and prevent homelessness for District Residents.

These efforts will take time to enact fully. In the meantime, the District is committed to ensuring effective strategies are in place to protect community members experiencing homelessness. For more information, or for additional guidance for individuals experiencing homelessness, please visit the ICH website at ich.dc.gov.

Outreach Services

The District Government contracts with several agencies to provide homeless outreach services throughout all four seasons of the calendar year. The ICH facilitates a work group comprised of these District-funded outreach providers, privately funded outreach teams, and the outreach specialists at DHS, the Department of Behavioral Health, and the Office of the Deputy Mayor for Health and Human Services to ensure that community resources are strategically deployed and effectively coordinated.

Outreach personnel provide a vital function in our homeless services system, working to engage vulnerable individuals and to connect them to shelter and housing resources. Through this engagement process, these teams provide an array of services, including routine safety checks and the provision of essential survival items (e.g., food, water, and clothing) for clients. During Heat Emergencies, outreach teams across the District will continue their operations, to include providing information and resources for staying cool during extreme heat and performing check-ins on the health and safety of individuals experiencing homelessness.

DHS-funded outreach providers cover the entire District through three geographical clusters. A [street cluster map](#) is available on the DHS website. While not explicitly detailed, Miriam's Kitchen covers Wards 1, 3, and 4 completely, much of Ward 2, and north of Rhode Island Avenue in Ward 5. Pathways to Housing serves a smaller but densely populated portion of Wards 2, 5, and 6. Finally, Community Connections serves all of Wards 7 and 8, much of Ward 6, and south of Rhode Island Avenue in Ward 5. All outreach providers engage individuals from 9AM to 9PM Monday through Friday throughout the year. . During extended heat emergencies, if and when staffing resources and budget requirements allow, outreach providers may further extend their hours of operation to include weekends and holidays, at the request of DHS. Outreach providers are available through the following numbers:

- If someone needs shelter or a welfare check, call the Homeless Services Hotline at (202) 399-7093 or dial 311. The Homeless Services Hotline is open daily from 8AM – 12AM.
- If someone is experiencing a psychiatric emergency or is showing signs of a mental health crisis or substance use disorder, call the DC Department of Behavioral Health Access Help Line at (888) 7WE-HELP or (888) 793-4357.
- If there is an immediate risk to safety, call 911.

Communications

Alert and Notification

Upon activation of a Heat Emergency or Extended Heat Emergency, HSEMA, in coordination with DHS, will issue an alert via AlertDC. DHS, in coordination with the United Planning Organization (UPO) command center, will also notify shelter staff of the alert so that shelter staff can prepare facilities and services accordingly. Additionally, DHS will issue alerts and notifications to outreach and service providers and to the public if Low Barrier Shelters or Day Centers are non-operational during a heat emergency; if, for instance, facilities require repair work to air conditioning or ventilation systems.

Outreach and service providers across the District are instructed to sign up to receive AlertDC notifications pertaining to heat emergencies so that providers can spread information to community members, including individuals experiencing homelessness. All individuals and organizations interested in receiving Heat Emergency notices via text or email can sign up for free alerts through [AlertDC](#) or follow AlertDC on X (formerly known as Twitter) at [AlertDC \(@AlertDC\) / X \(twitter.com\)](#).

During Heat Emergencies, District agencies and partners will also amplify alerts and messages through HopeOneSource, a text messaging application that allows District agencies, outreach, and service providers to send direct messages to registered users. HopeOneSource, through partnering providers, can also help individuals experiencing homelessness register for a free phone with free, unlimited text messages. Through the HopeOneSource application, District agencies and partners send out alerts and messaging regarding weather conditions, shelter availability, programs and services, and other resources for individuals experiencing homelessness. To sign up for HopeOneSource text messages or to learn more, visit the [HopeOneSource](#) website.

Public Messaging

Following the notification of a Heat Emergency, HSEMA, DHS, the Mayor's Office on Communication (EOM Comms), and other partner stakeholders disseminate information through various communication outlets. Community members can also call or text 311 to receive information on cooling center operations. In the event of exigent circumstances, alerts, messages, and other forms of communication will be updated and/or modified to reflect severe threats to life safety and additional resource provisions.

Transportation Services

The Shelter Hotline at (202) 399-7093 or 311 can be called for on-demand, accessible transportation to shelters. Please note the following limitations:

- Accessible transportation for those with disabilities, access, or functional needs is provided on request.
- Unscheduled (on-demand) transportation is limited and is subject to traffic and weather conditions.
- Transportation will pick-up only if a shelter has a bed available. Beds are first-come, first-serve.

Cooling Centers

Cooling centers are locations across the District where individuals can go to gain respite from the heat. In addition to providing an air-conditioned place to cool off, some cooling centers provide additional services to individuals experiencing homelessness. Facilities serving as cooling centers include low-barrier shelters, day centers, public libraries, community centers and recreation centers, and youth services centers.

Individuals using cooling centers must always obey all facility rules and regulations. Community members can call or text 311 to receive information on cooling centers 24 hours per day. Cooling center services and hours of operation vary by facility type and location. The District’s cooling center locations are listed in Tables 1 through 6 below, which include facility names, addresses, hours of operation, and phone numbers.

Individuals experiencing homelessness and homeless service providers should be aware that some cooling centers may have bag limits. DC Public Libraries (DCPL), for example, have a two-bag limit and individuals should plan accordingly. If individuals need help navigating these policies, they are encouraged to talk to an outreach provider or shelter case manager for assistance.

Low-Barrier Shelters

Table 1 lists the locations and operating hours of low-barrier shelters in the District. Low-barrier shelters are operated by partner organizations in coordination with DHS. Low-barrier shelters provide an air-conditioned and safe place to stay and offer additional support services and case management.

Low-Barrier Shelters				
Name/Location	Ward	Open To	Hours	Phone
Pat Handy (Swing Space) 1009 11 th Street NW	2	Women	Open 24/7	202-399-7093
St. Josephine Bakhita 6010 Georgia Avenue, NW	4	Women	7PM – 7AM	202-399-7093
Adams Place Shelter 2210 Adams Place, NE	5	Men	Open 24/7	202-399-7093
New York Avenue Shelter 1355-57 New York Avenue, NE	5	Men	Open 24/7	202-399-7093
Emery Shelter 1725 Lincoln Road, NE	5	Men	Open 24/7	202-399-7093
Community for Creative Non-Violence (CCNV) 425 Second Street, NW	6	All	Open 24/7	202-399-7093

Low-Barrier Shelters				
Name/Location	Ward	Open To	Hours	Phone
Blair House 635 I "Eye" Street, NE	6	Men	Closed for Renovations	202-399-7093
DC General Building 9 Harriet Tubman 1900 Massachusetts Avenue, SE	7	Women	Open 24/7	202-399-7093
Living Life Alternatively (LGBTQ+) 400 50 th Street, SE	7	Men	Open 24/7	202-399-7093
801 East Shelter 2722 Martin Luther King Jr Ave, SE	8	Men	Open 24/7	202-399-7093

Table 1. District Low-Barrier Shelters

Day Centers

Day Centers provide services to individuals experiencing homelessness during daytime hours and serve as cooling locations during heat emergencies in the District. In addition to providing a safe, air-conditioned respite from heat, Day Centers generally provide additional support including, but not limited to, shower, restroom, and laundry facilities, phones and computers, emergency clothing, and casework services. During heat emergencies, some Day Centers may remain open for extended hours. Any alterations to Day Center hours of operation or services during heat emergencies are dependent on the availability of staff and other programming requirements. In the event Day Center hours and/or services are expanded during a heat emergency, DHS will communicate updates, in coordination with UPO, to service providers and to the public.

Day Centers				
Name/Location	Ward	Open	Hours	Phone
Adams Place Day Center 2210B Street, NW	5	All	Mon-Fri: 7AM-7PM Sat & Sun: Closed	202-374-6846
Downtown Day Center 1313 New York Ave, NW	2	All	Mon-Fri: 9AM-5PM Sat: 10AM-3PM	202-383-8810
Bethany Day Center 1333 N Street, NW	2	Women	Mon-Fri: 8AM-4PM Sat & Sun: Closed	202-939-2076
801 East Day Center 2722 Martin Luther King Jr Ave, SE	8	Men	Mon-Fri 9:30AM-5PM Sat & Sun: 9:30AM -3:30PM	202-399-7093

Table 2. Day Centers

Youth/Young Adult Providers

Some youth and young adult providers function as cooling centers during heat emergencies, serving individuals under age 18, and individuals 18-24 years of age, respectively. These facilities offer age-appropriate locations for cooling and provide an opportunity for staff members to have a touchpoint with youth and young adults and connect them with additional support and services.

Youth/Young Adult Providers			
Name/Location	Ward	Hours	Phone
Latin America Youth Center (LAYC) 1419 Columbia Road, NW	1	Mon, Tue, Thurs, Fri: 8AM – 7PM Wed: By Appointment Only Sat & Sun: Closed	(202) 319-2225
LAYC Drop-In Center 3045 15 th Street, NW	1	Mon – Thurs: 9AM – 5PM Fri: By Appointment Only Sat & Sun: Closed	(202) 319-2225
Sasha Bruce Drop-In Center 741 8 th Street, SE	6	Mon, Tue, Thurs: 8AM – 6PM Wed: By Appointment Only Fri: 8AM – 4PM Sat & Sun: Closed	(202) 675-9340
Zoe’s Doors 900 Rhode Island Avenue, NE	5	Fri – Wed: Open 24 hours Thurs: 8PM – 8AM	(202) 248-2098

Table 3. Youth/Young Adult Providers

Public Libraries

All DCPL locations will be open during their normal business hours. The public will be allowed entry to DCPL facilities to cool off during normal business hours. All facility rules and regulations must be obeyed.

Public Libraries			
Name/Location	Ward	Hours	Phone
Mt. Pleasant Library 3160 16 th Street, NW	1	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-671-3121

Public Libraries			
Name/Location	Ward	Hours	Phone
Georgetown Library 3260 R Street, NW	2	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-727-0232
West End Library 22301 L Street, NW	2	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-724-8707
Martin Luther King Jr. Memorial Library 901 G Street, NW	2	Mon, Tue, Wed, Thurs: 9:30AM – 9PM Fri & Sat: 9:30AM – 5:30PM Sun: 1PM – 5PM	202-727-0321
Chevy Chase Library 5625 Connecticut Avenue, NW	3	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-282-0021
Cleveland Park 3310 Connecticut Avenue, NW	3	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-282-3080
Palisades Library 4901 V Street, NW	3	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-282-3139
Tenley-Friendship Library 4450 Wisconsin Avenue, NW	3	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-727-1488
Petworth Library 4200 Kansas Avenue, NW	4	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-243-1188

Public Libraries			
Name/Location	Ward	Hours	Phone
Takoma Park Library 416 Cedar S Street., NW	4	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-576-7252
Shepherd Park /Juanita E. Thornton Library 7420 Georgia Avenue, NW	4	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-541-6100
Lamond-Riggs / Lillian J. Huff Library 5401 South Dakota Ave, NE	5	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-541-6255
Woodridge Library 1801 Hamlin Street, NE	5	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-541-6226
Northeast Library 330 7 th Street, NE	6	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-698-0058
Northwest One Library 155 L Street, NW	6	Mon, Tue, Wed: 10AM – 6PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-939-5946
Rosedale Library 1701 Gales Street, NE	6	Mon, Tue, Wed: 10AM – 6PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-727-5012
Watha T. Daniel / Shaw Library 1630 7 th Street, NW	6	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-727-1288

Public Libraries			
Name/Location	Ward	Hours	Phone
Southeast Library 403 7 th Street, SE	6	Closed for Renovations	202-698-3377
Southwest Library 900 Wesley Place, SW	6	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-724-4752
Benning / Dorothy I. Height Library 3935 Benning Road, NE	7	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-281-2583
Capitol View Library 5001 Central Avenue, SE	7	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-645-0755
Deanwood Library 1350 49 th Street, NE	7	Mon, Tue, Wed: 10AM – 6PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-698-1175
Francis A. Gregory Library 3660 Alabama Avenue, SE	7	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-698-6373
Anacostia Library 1800 Good Hope Road, SE	8	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-715-7707, 202-715-7708
Bellevue / William O. Lockridge Library 115 Atlantic Street, SW	8	Mon, Tue, Wed: 9AM – 8PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-281-2583

Public Libraries			
Name/Location	Ward	Hours	Phone
Parklands-Turner Library 1547 Alabama Avenue, SE	8	Mon, Tue, Wed: 10AM – 6PM Thurs: 12PM – 8PM Fri & Sat: 10AM – 6PM Sun: 1PM – 5PM	202-645-4532

Table 4. Public Libraries

Recreation and Community Centers

The District Department of Parks and Recreation (DPR) manages and maintains neighborhood recreation and community centers that can be used as cooling centers. All recreation and community centers are closed on Sundays, and some centers are periodically unavailable due to phased maintenance, renovation, or summer programming. Please visit [Community Centers & Recreation Centers | dpr \(dc.gov\)](https://dpr.dc.gov) for the most up to date recreation and community center information.

Recreation and Community Centers			
Name/Location	Ward	Hours	Phone
Columbia Heights Community Center 1480 Girard Street, NW	1	Mon – Fri: 6AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-671-0373
Kennedy Recreation Center 1401 7 th Street, NW	2	Mon – Fri: 12PM – 8PM Sat: 9AM – 1PM Sun: Closed	202-671-4794
Stead Recreation Center 1625 P Street, NW	2	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-673-4465
Chevy Chase Community Center 5601 Connecticut Avenue, NW	3	Mon – Fri: 9AM – 12PM Sat & Sun: Closed	202-282-2204
Palisades Community Center 5200 Sherier Place, NW	3	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-545-7201

Recreation and Community Centers			
Name/Location	Ward	Hours	Phone
Emery Heights Recreation Center 5701 Georgia Avenue, NW	4	Mon – Fri: 6AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-576-3211
Lamond Recreation Center 20 Tuckerman Street, NE	4	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-576-9541
Raymond Recreation Center 3725 10 th Street, NW	4	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-671-2181
Riggs-LaSalle Recreation Center 501 Riggs Road, NE	4	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-576-5224
Arboretum Community Center 2412 Rand Place, NE	5	Mon – Fri: 12PM – 8PM Sat & Sun: Closed	202-673-4507
Edgewood Recreation Center 301 Franklin Street, NE	5	Mon – Fri: 6AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-788-2204
Langdon Park Community Center 2901 20 th Street, NE	5	Mon – Thurs: 9AM – 1PM & 4PM – 9PM Fri: 9AM – 1PM Sat & Sun: 9AM – 5PM	202-654-6102
North Michigan Park Recreation Center 1333 Emerson Street, NE	5	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-541-3526
Trinidad Recreation Center 1310 Childress Street, NE	5	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-727-1293

Recreation and Community Centers			
Name/Location	Ward	Hours	Phone
Turkey Thicket Recreation Center 1100 Michigan Avenue, NE	5	Mon – Fri: 6AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-576-9238
King-Greenleaf Recreation Center 201 N Street, SW	6	Mon – Fri: 12PM – 8PM Sat: 9AM – 5PM Sun: Closed	202-645-7454
Sherwood Recreation Center 640 10 th Street, NE	6	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-698-3075
Benning Stoddert Community Center 100 Stoddert Place, SE	7	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-698-1873
Deanwood Recreation Center 1350 49 th Street, NE	7	Mon – Fri: 6AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-671-3077
Fort Davis Community Center 1400 41 st Street, SE	7	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-645-9212
Hillcrest Recreation Center 3100 Denver Street, SE	7	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-645-9200
Kenilworth Recreation Center 4321 Ord Street, NE	7	Mon – Fri: 6AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-299-5094
Marvin Gaye Recreation Center 15 61 st Street, NE	7	Mon – Fri: 12PM – 8PM Sat & Sun: Closed	202-899-6004

Recreation and Community Centers			
Name/Location	Ward	Hours	Phone
Ridge Road Community Center 830 Ridge Road, SE	7	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-671-6747
Rosedale Community Center 1701 Gales Street, NE	7	Mon – Fri: 6AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-727-2591
Woody Ward Recreation Center 5100 Southern Avenue, SE	7	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-645-3957
Arthur Capper Community Center 1000 5 th Street, SE	8	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-478-9260
Bald Eagle Recreation Center 100 Joliet Street, SW	8	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-671-5125
Barry Farm Recreation Center 1230 Sumner Road, SE	8	Mon – Fri: 6AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-442-5420
Ferebee Hope Recreation Center 700 Yuma Street, SE	8	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-788-2279
Fort Stanton Recreation Center 1812 Erie Street, SE	8	Mon – Fri: 9AM – 9PM Sat: 9AM – 5PM Sun: Closed	202-671-1040

Table 5. Recreation and Community Centers

Senior Wellness Centers

Community members ages 60 and above are encouraged to use Senior Wellness Centers as cooling locations during Heat Emergencies. The District Department of Aging and Community Living (DACL) maintains information on [Senior Wellness Center](#) locations online. DAACL can be reached by phone at 202-724-5626

during regular business hours for additional information or questions regarding senior services and resources. After hours, senior information is available through 311.

Senior Wellness Centers			
Name/Location	Ward	Hours	Phone
Bernice Fonteneau Senior Wellness Center 3531 Georgia Avenue, NW	1	Mon – Fri: 8:30 AM – 4PM	202-727-0338
Hattie Holmes Senior Wellness Center 324 Kennedy Street, NW	4	Mon – Fri: 8:30 AM – 4:30 PM	202-291-6170
Model Cities Senior Wellness Center 1901 Evarts Street, NE	5	Mon – Fri: 8:30 AM – 5PM	202-635-1900
Hayes Senior Wellness Center 500 K Street, NE	6	Mon – Fri: 8AM – 4PM	202-727-0357
Washington Seniors Wellness Center 3001 Alabama Avenue, SE	7	Mon, Wed: 8:30 AM – 6:30 PM Tu, Th, Fri: 8:30 AM – 5PM	202-581-9355
Congress Heights Senior Wellness Center 3500 Martin Luther King, Jr. Avenue, SE	8	Mon – Fri: 8:30 AM – 4PM	202-563-7225

Table 6. Senior Wellness Centers

Aquatic Facilities

In addition to the cooling centers specified above, the District maintains various aquatic facilities that may be used as a respite from heat, including indoor and outdoor pools, walk-to-learn pools, and spray parks. Please note that some aquatic facilities, such as outdoor pools and spray parks, are not open year-round. For the most up-to-date information about pools and spray parks, visit [Find a Pool | dpr \(dc.gov\)](#).

Indoor Pools

Indoor Pools		
Name/Location	Ward	Hours
Marie Reed Aquatic Center 2200 Champlain St, NW	1	To be announced
Takoma Aquatic Center 300 Van Buren Street, NW	4	Mon – Fri: 6AM – 9PM Sat & Sun: 10AM – 5PM

Indoor Pools		
Name/Location	Ward	Hours
Roosevelt Aquatic Center 4301 13 th Street, NW Entrance on Upshur Street, NW	4	To be announced
Turkey Thicket Aquatic Center 1100 Michigan Avenue, NE	5	Mon – Fri: 6AM – 9PM Sat: 10AM – 5PM Sun: Closed
William H. Rumsey Aquatic Center 635 North Carolina Avenue, SE	6	Mon – Fri: 6AM– 9PM Sat: 10AM – 5PM Sun: Closed
Deanwood Aquatic Center 1350 49 th Street, NE	7	Mon – Fri: 6AM– 9PM Sat: 10AM – 5PM Sun: 10AM – 5PM
Ballou Aquatic Center 3401 4 th Street SE	8	To be announced
Barry Farm Aquatic Center 1230 Sumner Road, SE	8	Mon – Fri: 6AM– 9PM Sat: 10AM – 5PM Sun: 10AM – 5PM
Ferebee-Hope Aquatic Center 700 Yuma St, SE	8	Mon: Closed Tues – Fri: 12PM– 8PM Sat: 10AM – 5PM Sun: Closed

Table 7. Indoor Pools

Outdoor Pools

Outdoor Pools		
Name/Location	Ward	Hours
Banneker Pool 2500 Georgia Avenue, NW	1	Mon, Tues, Wed & Fri: 10AM – 8PM Thurs: Closed Sat – Sun: 10AM – 6PM

Outdoor Pools		
Name/Location	Ward	Hours
Jelleff Pool 3265 S Street, NW	2	Mon, Tues, Thurs & Fri: 10AM – 6PM Wed: Closed Sat – Sun: 10AM – 6PM
Francis Pool 2435 N Street, NW	2	Mon, Wed, Thurs & Fri: 10AM – 6PM Tue: Closed Sat – Sun: 10AM – 6PM
Volta Park Pool 1555 34 th Street, NW	2	Mon: Closed Tue – Fri: 12PM – 8PM Sat – Sun: 10AM – 6PM
Hearst Pool 3701 37 th Street NW	3	Mon, Tues, Wed & Fri: 6AM – 8PM Thurs: Closed Sat – Sun: 10AM – 6PM
Upshur Pool 4300 Arkansas Street, NW	4	Mon: Closed Tue – Sun: 10AM – 6PM
Langdon Park Pool 2860 Mills Avenue, NE	5	Mon, Tues, Wed & Fri: 10AM – 6PM Thurs: Closed Sat – Sun: 10AM – 6PM
Harry Thomas Sr. Pool 1743 Lincoln Road, NE	5	Mon, Wed, Thurs & Fri: 12PM – 8PM Thurs: Closed Sat – Sun: 10AM – 6PM
Theodore Hagans Pool 3201 Fort Lincoln Drive, NE	5	Mon: Closed Tue – Sun: 10AM – 6PM
Randall Pool 25 I Street, SW	6	Mon, Tues, Thurs & Fri: 12PM – 8PM Wed: Closed Sat – Sun: 10AM – 6PM

Outdoor Pools		
Name/Location	Ward	Hours
Kelly Miller Pool 4900 Brooks Street, NE	7	Mon: Closed Tue – Fri: 12PM – 8PM Sat – Sun: 10AM – 6PM
Kenilworth Pool 1300 44 th Street, NE	7	Mon, Tues, Thurs & Fri: 10AM – 6PM Wed: Closed Sat – Sun: 10AM – 6PM
Ridge Road Pool 830 Ridge Road, SE	7	Mon, Tues, Wed & Fri: 12PM – 8PM Thurs: Closed Sat – Sun: 10AM – 6PM
Rosedale Pool 1701 Gales Street, NE	7	Mon, Tues, Thurs & Fri: 10AM – 6PM Wed: Closed Sat – Sun: 10AM – 6PM
Woody Ward Pool 5100 Southern Avenue, SE	7	Mon, Tues, Wed & Fri: 10AM – 6PM Thurs: Closed Sat – Sun: 10AM – 6PM
Anacostia Pool 1800 Anacostia Drive, SE	8	Mon: Closed Tue – Fri: 6AM – 6PM Sat – Sun: 10AM – 6PM
Douglass Pool 1921 Frederick Douglass Court, SE	8	Mon, Tues, Thurs & Fri: 12PM – 8PM Wed: Closed Sat – Sun: 10AM – 6PM
Fort Stanton Pool 1800 Erie Street, SE	8	Mon, Tues, Wed & Fri: 10AM – 6PM Thurs: Closed Sat – Sun: 10AM – 6PM
Oxon Run Pool 501 Mississippi Avenue, SE	8	Mon: Closed Tue – Fri: 12PM – 8PM Sat – Sun: 10AM – 6PM

Table 8. Outdoor Pools

Walk-to-Learn Swimming Pools

Walk-to-learn pools for are intended for children ages 12 and under. Please note that these pools are not open year-round. For more information, please visit [Find a Pool | dpr \(dc.gov\)](https://dpr.dc.gov).

Walk-to-Learn (Children’s) Pools		
Name/Location	Ward	Hours
Park View Children’s Pool 693 Otis Place, NW	1	Mon, Tue: Closed Wed – Sun: 10AM – 6PM Closed 2PM – 3PM Daily
Happy Hollow Children’s Pool 2200 Champlain Street, NW	1	Mon, Tue: Closed Wed – Sun: 10AM – 6PM Closed 2PM – 3PM Daily
Lincoln Capper Children’s Pool 555 L Street, SE	8	Mon, Tue: Closed Wed – Sun: 10AM – 6PM Closed 2PM – 3PM Daily

Table 9. Walk-to-Learn (Children’s) Pools

Spray Parks

Spray parks open the Saturday of Memorial Day weekend and are open every day until Labor Day. Spray Parks are often, but not always, co-located with recreation centers, and operate from 10AM to 6PM daily.

Spray Parks		
Name	Ward	Address
14 th and Girard Street Spray Park	1	1480 Girard Street, NW
14 th and Park Road Park	1	14th Street and Park Road, NW
Columbia Heights Community Center	1	1480 Girard Street, NW
Harrison Recreation Center Spray Park	1	1330 V Street, NW
Park at LeDroit	1	319 Oakdale Place, NW

Spray Parks		
Name	Ward	Address
Westminster Playground	1	911 Westminster Street, NW
Kennedy Recreation Center	2	1401 7th Street, NW
Stead Park Recreation Center	2	1625 P Street, NW
Chevy Chase Recreation Center	3	5500 41st Street, NW
Friendship Recreation Center	3	4500 Van Ness Street, NW
Guy Mason Spray Park	3	3600 Calvert Street, NW
Hardy Recreation Center	3	4500 Q Street, NW
Macomb Recreation Center Spray Park	3	3409 Macomb Street, NW
Palisades Spray Park	3	5200 Sherier Place, NW
Fort Stevens Recreation Center	4	1327 Van Buren Street, NW
Lafayette-Pointer Recreation Center	4	5900 33 rd Street, NW
Petworth Recreation Center	4	801 Taylor Street, NW
Riggs LaSalle Recreation Center	4	501 Riggs Road, NE
Takoma Community Center Spray Park	4	300 Van Buren Street, NW

Spray Parks		
Name	Ward	Address
Joseph H. Cole Recreation Center	5	1299 Neal Street, NE
Edgewood Recreation Center	5	3rd & Evarts Street, NE
Langdon Park Pool	5	2860 Mills Avenue, NE
Turkey Thicket Spray Park	5	1100 Michigan Avenue, NE
Eastern Market Metro Park	6	701 Pennsylvania Avenue, SE
King-Greenleaf Recreation Center	6	201 N Street, SW
Potomac Avenue Triangle Park	6	1216 Potomac Avenue, SE
Watkins Spray Park	6	420 12th Street, SE
Benning Stoddert Recreation Center	7	100 Stoddert Place, SE
Fort Davis Spray Park	7	1400 41 st Street, SE
Hillcrest Recreation Center	7	3100 Denver Street, SE
Marvin Gaye Park at Division Avenue	7	Division & Foote Streets, NE
Marvin Gaye Recreation Center	7	6201 Banks Place, NE
Fort Greble Recreation Center	8	Martin Luther King Jr. Ave & Elmira Street, SW

Table 10. Spray Parks

District Agency Roles and Responsibilities

The following section outlines the roles and responsibilities of District and partner agencies when the Heat Emergency Plan is activated. All agencies will provide heat protective actions for at-risk and vulnerable employees working in field operations.

District Agency Roles and Responsibilities	
Department of Human Services (DHS)	
DHS, with the Community Partnership for the Prevention of Homelessness and in coordination with the United Planning Organization (UPO), will:	
<ul style="list-style-type: none"> ▪ Coordinate the operation of shelters for individuals experiencing homelessness. ▪ Provide water for people remaining outdoors and/or in encampments when a Heat Emergency is activated to prevent dehydration and heat stroke. ▪ The Shelter Hotline, on behalf of DHS, will provide immediate notification to all low-barrier shelters and Day Center providers of the alert status. This includes phone and email updates on activations. 	
DC Health	
<ul style="list-style-type: none"> ▪ DC Health will assess the medical impact of heat conditions and will identify and coordinate with EOM Comms and HSEMA to inform the public of necessary health precautions. ▪ Monitor hospital emergency room admissions related to heat illnesses. ▪ Provide HSEMA information related to heat prevention with protective actions to the public; most notably those with health and medical issues. 	
Department of Aging and Community Living	
<ul style="list-style-type: none"> ▪ Coordinate the activation of neighborhood Cooling Centers for senior citizens as outlined in the Heat Emergency Plan. ▪ Provide notifications and alerts to senior service organizations. 	
DC Public Library	
<ul style="list-style-type: none"> ▪ Allow entry to all public libraries for individuals to cool off (while all library rules and regulations still apply). ▪ Notify HSEMA if there are any unexpected facility closures. 	
Department of Buildings (DOB)	
<ul style="list-style-type: none"> ▪ Inspect and report residential units and buildings that are without air-conditioning. ▪ Identify those residents that may need fans after normal business hours and report such information to HSEMA. 	
District of Columbia Water and Sewer Authority (DC Water)	
<ul style="list-style-type: none"> ▪ Track fire hydrant-related issues and provide notification to DC Water’s Emergency Command Center for response coordination with MPD and FEMS, as necessary. ▪ Coordinate with HSEMA, FEMS, and MPD to provide messaging to the public on the prohibition against illegal use of fire hydrants as street showers for the purpose of cooling. 	

District Agency Roles and Responsibilities

Department of Energy and Environment (DOEE)

- Assist in providing box fans to HSEMA to be used for emergency assistance after business hours.
- During normal business hours DOEE has established several programs designed to assist eligible residents with gas and electric bills as well as box fans.

Department of General Services (DGS)

- Ensure security personnel in any government building that allows access to the public for the purpose of cooling has been notified that a Heat Emergency is activated.
- Ensure janitorial services occur at sites that fall under the agency’s purview.
- Notify HSEMA of any District Government public facilities that are without air conditioning or power.

Department of Parks and Recreation (DPR)

- Ensure Spray Park locations and pools are activated and notify HSEMA of facility closures.
- Open recreation centers in neighborhoods during major power outages if requested by HSEMA.

DC Fire and EMS (DC Fire)

- Report water pressure problems resulting from illegally activated or opened fire hydrants to the DC Water Emergency Command Center.

Homeland Security and Emergency Management Agency (HSEMA)

- Coordinate District agencies and organizations to activate and implement the Heat Emergency Plan.
- Release AlertDC notifications for heat emergencies.
- Update heat.dc.gov with all pertinent public information.
- Maintain the GIS Cooling Center Map per notifications from agencies of facility availability/closures.

Interagency Council on Homelessness (ICH)

- Coordinates the Emergency Response and Shelter Operations (ERSO) Committee, the forum for receiving feedback from homeless service constituents to support developing and implementing the Heat Emergency Plan.

Metropolitan Police Department (MPD)

- Respond to incidents involving the illegal use of fire hydrants and conduct appropriate enforcement actions.
-

Mayor’s Office of Community Relations and Services (MOCRS)

- Provide outreach/information to community members during a Heat Emergency.
- Facilitate services for special needs community members who may need additional resources.

Office of Unified Communications (OUC)

- 311 will provide citizens with information on the locations of open cooling facilities.
- 311 is central intake for any issue with spray parks and pools.

DGS Protective Services Division Police (PSPD)

District Agency Roles and Responsibilities	
<ul style="list-style-type: none">▪ Notify contract officers under their authority when a Heat Emergency is activated.	
Serve DC	
<ul style="list-style-type: none">▪ Provide support for mission assignments during Heat Emergency activations, as needed.	

Table 11. District Agency Roles and Responsibilities