

IMPORTANT INFORMATION AND FACTS ABOUT STRONG FAMILIES PROGRAM



WHAT IS THE STRONG FAMILIES PROGRAM?

The Strong Families Program (SFP) Division is a prevention/early intervention support program for District of Columbia residents located within the Department of Human Services, Family Services Administration. **SFP** is structured to help vulnerable individuals and families, citywide, who are in crisis and experiencing multiple, complex challenges that may lead to individual or family disintegration or separation. The program's mission is to:

- **Strengthen the individual and family unit;**
- **Foster healthy family development; and,**
- **Help individual and families address many of the issues that create ongoing challenges in their lives**

WHAT SERVICES ARE PROVIDED?

Services received by **SFP** are voluntary and designed to provide vulnerable individuals and families with emergency assistance to address immediate, short-term needs, while providing ongoing supports to address many of their critical, long-standing challenges.

WHO'S THERE TO HELP?

The program is staffed with caring and sensitive social workers, case managers and other program staff who ensure that the following program objectives are met during their interactions with clients:

- **All interactions with clients are conducted confidentially and with respect, dignity and support;**
- **The needs, desires, and individual preferences of each person served are the key factors in any case planning and decision making activity on behalf of the client(s) and,**
- **Staff provides services in a manner that fosters positive client outcomes and adheres to principles of cost-effectiveness, accountability and efficiency.**

HOW DO I CONTACT STRONG FAMILIES?

The Strong Families Program is located at 64 New York Ave, NE. Washington, DC. For more information, please call the general information number at (202) 698-4293. If you are seeking help for yourself or family, or you know of anyone that may benefit from the services provided by the Program, please call SFP Intake at: (202) 698-4293.